



## Terms & Conditions

### Reservation Agreement:

1. All deposits are NON refundable.
2. Company is not liable in the event of mechanical breakdown while on charter and will only be responsible for making up lost time at a mutually agreed date. The client assumes full financial liability for any damage to the vehicle caused during the duration of the rental by them or any members of their party.
3. A fee of 100.00 for each carpet or seat burn.
4. Sanitation fee is 500.00.
5. Alcohol Consumption is not allowed in vehicles.
6. Drug use is prohibited by law. Any fines will be paid for by the customer.
7. The driver has the right to terminate run without refund (if there is blatant indiscretion on the part of the client(s)).
8. Smoking is not permitted in any of our vehicles.
9. Overtime pay will apply after the first 15 minutes of prearranged time described on the run sheet.
10. Not responsible for delays or the termination in winter caused by unsafe road conditions (ie. not salted, accidents, etc.).
11. Not responsible for articles left in the vehicle.
12. Balances to be paid on the date before the beginning of the run.
13. Vehicles cannot be loaded beyond seating capacity.
14. Pick-up cancellation policy. Any ride that is cancelled for the following types of vehicles: **SEDAN 6hours / SUV 10hours/ VAN 48hours/ BUS 7 days**. You will be charged in full for any ride that is cancelled after the aforementioned time period.
15. All hourly and as directed trips are charged garage to garage. Billable time begins when the vehicle leaves our garage and ends when the vehicle returns to our garage.
16. RDU Meeting Locations: Terminal 1- chauffeur will meet at the bottom of the escalator in baggage claim, Terminal 2- chauffeur will meet at the top of the escalator before baggage claim, Curbside/Zone 15 meet available upon request.
17. A separate airport greeter is needed for all vans, limousines and buses for commercial arrivals at RDU. Greeter fee(s) will apply.